Part 1
Think about situations that you face where there is a gap between what you’re expecting and what actually happens. Consider situations at work, with your family, your relationships, your work team, and your company. As you do so, it may help to ask the following questions:

What performance gaps from work do I complain about to my spouse/friends?

Do I interact with people who I would describe as disorganized, pushy, unreliable, insensitive, disrespectful, or dishonest?

Are there projects or initiatives that I know won’t meet their goals because certain people don’t keep commitments?

Part 2
Identify at least five gaps that you are facing (personal or professional).

1. 

2. 

3. 

4. 

5. 

This worksheet is designed to help you prepare for the training by thinking about some of these challenges and situations.

Please complete this worksheet and bring it with you to your Crucial Accountability Companion Course.